

Thank you

for visiting *Hersheypark Camping Resort*! We are pleased that you chose us and hope that you and your family have a pleasant and enjoyable stay. Please do not hesitate to call upon our staff. We are here to help make your visit a relaxing and fun vacation!

Hersheypark Camping Resort is a family-oriented campground. Please review the following policies and share them with your family members or guests. Our goal is to provide a clean, safe, and enjoyable atmosphere for all campers.

In Consideration of Others

- Hershey Entertainment & Resorts (HER) reserves the right to deny admission, prevent entry or require a guest already admitted to leave any HER property or any part thereof, without refund, liability or compensation, for failure to comply with any rules, policies, or safety instructions; for unlawful, unsafe, disruptive, offensive, inappropriate, or disrespectful behavior; to ensure safety, security, or order; or it is determined that the circumstances otherwise so require, in HER's sole and absolute discretion.
- No loud music, excessive noise, or disorderly conduct will be tolerated.
- Generators may not operate during quiet hours.
- Alcoholic beverages are restricted to your campsite, for those 21 and older.
- Children are to be supervised by an adult at the pools, playgrounds, restrooms, game-room, and Country Store.
- All children 17 and under must be at their campsites between 10 PM - 8 AM.
- Quiet hours are from 10 PM - 8 AM. In addition to quiet hours; loud music, excessive noise or disorderly conduct will not be tolerated at any time.
- Please do not walk across other occupied sites or cabins. An occupied site or cabin is another camper's home.
- Modest dress is expected of all guests, and revealing or offensive clothes are not considered appropriate. Bikini tops, bikini bottoms, Speedo bikinis, thongs, and brief halter tops are not considered appropriate attire while at the Camping Resort. Some language, gestures, and suggestive art on apparel may also be considered inappropriate. *Hersheypark Camping Resort* reserves the right to address these issues with guests.
- Political signs and flags are prohibited.

Additional Information

- There is a two, four person tent maximum with no more than eight people per site. If you have more than two, four person tents or more than eight people, you will need to book and pay for an additional site.
- Cutting down Camping Resort trees, branches, bushes, or any other foliage is not permitted.
- One camping unit and one vehicle are permitted per site.
- Extra cars must be registered and pay a \$6 fee at the office.
- All vehicles must display a car pass.
- Washing of vehicles or campers is not permitted.
- All registered guests must wear their *Hersheypark Camping Resort* issued wristband. Wristbands provide access to the Camping Resort, pool, and activities. Wristbands are required to board the *Hersheypark*[®] Shuttle Bus, and to use the Camping Resort's benefits such as *Hersheypark Sweet Start*SM and Park Preview. Any person not wearing a wristband will be stopped by Camping Resort staff.
- Limit ONE picnic table and ONE fire ring per site.
- Day guests are not permitted unless approved by the office. If approved, day guests are an additional \$10 per guest/per day.
- No refund for early departure, no-shows, late arrivals, inclement weather, personal reasons, etc.
- Electric Vehicle (EV) charging is not available at *Hersheypark Camping Resort*. Complimentary EV charging stations can be found throughout Hershey, including at *Hershey's Chocolate World*.

CampersAPP

This is how we communicate weather emergencies, Camping Resort activities, local attractions, etc. Login key is HPCR Moose. QR code is located at the front desk.

Cabins

- Cabins are non smoking.
- Please do not take any of the cabin furniture outside.
- Please do not use the provided cookware and kitchenware over a fire. These items are intended for stove use only.
- Both cabin keys must be returned to the office at checkout or a \$50 fee will be applied to your account.
- Please see office for more information.

Campsites

- Campsites are assigned. Please do not park or set up on any campsite or move from one site to another without first checking with the office.

Smoking & Alcohol Policy:

No smoking in any buildings, cabins, restrooms, swimming pool, or within 25 feet of any *Hersheypark Camping Resort* propane tanks. 21+ Alcohol is permitted but must be kept at your campsite or cabin.

- For RVs without full hook-up capabilities, PA State regulations require that sink and shower water be accumulated in a container and dumped at the dump station.
- There is no fee for registered campers to use the dump station. However, there is a \$15 fee for non-registered campers and \$40 fee for buses.
- Sorry, no tents or stakes allowed in our Carrousel Circle full hook-up service camping area.
- Please do not move the picnic tables or grills.

Check-in and Check-out Time

- Check-in time for sites and cabins is 3 PM.
- Site checkout time is 1 PM.
- Cabin checkout time is 11 AM.
- Sites may not be available for early arrival or late departure due to previous reservations.

Firewood

No outside firewood is permitted. The Pennsylvania Department of Agriculture has issued a notice prohibiting the movement of all species of firewood due to the threat of wood-feeding insects.

Guest Assistance

- A Guest Assistance Telephone is located in the gray case to the right of the Registration Office entrance.
- Security Officers perform daily and nightly patrols of the Camping Resort year-round.

Inclement Weather

- The lobby TV and digital display board on the patio display current weather conditions.
- When severe weather is anticipated, warning notices will be posted in the office, Country Store, bath houses, and an alert will be sent out via the CampersAPP.
- If severe weather is imminent, or if you are instructed to seek shelter, you may utilize the following areas: Restroom or Laundry facilities located throughout the Camping Resort. The main Camping Resort office (Barn), during operating hours.

One creek runs through and another creek borders the Camping Resort. Floods and flash floods can occur if a significant amount of rain falls in a short period of time. It is important to be aware of the weather and be prepared to move to higher ground if flooding occurs. Stay away from flooded areas and never drive through standing water. Swimming in, or any other use of the creeks, is at your own risk.

Laundry Service

Coin operated laundry machines and dryers are located in Lazy River Rest, Pioneer Heights and the Historic Landis Barn (Next to the Registration Office).

Lost and Found

To report or locate missing items, please refer to our website under Lost & Found.

Pets

- If your pet is joining you for your stay at *Hersheypark Camping Resort*, please observe the following:
 - Please clean up after your pet. Plastic bags are located around the Camping Resort for your convenience.
 - Pets must be on a leash no longer then 6’ at all times.
 - Pets are not permitted in any buildings, including the retail store, barn and bathhouses, pavilions, cabins, restrooms, or inside the pool area.
 - No pets allowed in tents.
 - All pets must be quiet and well-behaved and must not disturb or pose a danger to other guests.
 - If pets interfere with the quality of the guest experience in any way, including aggression or noise, pet owners will be required to discontinue the pet's behavior, make off-site arrangements for the pet or leave the Camping Resort.
 - If your pet is outside, you must be outside with your pet.
 - If you plan to visit *Hersheypark*[®], their day kennel, "The Barking Lot", is available for a small fee. The operating hours coincide with the Park schedule. A carrier case is required for boarding the shuttle bus with your pet.
 - If you leave the Camping Resort for the day, you must ensure your pets have water and food. Do not leave your pet in an RV that is not air-conditioned. Pets are not to be left outside when you are not at your campsite.

Propane Sales & Store Hours

- Open year-round and extended hours in season. Call 888-710-0917 for hours of operation.
- Sorry, we are not able to fill propane during a rain storm, snow or ice storm.

Recycling

Help us Recycle! We recycle flattened cardboard, magazines, office paper, junk mail, brown paper bags, newspapers, plastic, glass, aluminum, steel cans, and empty aerosol cans. Please place them in the green recycle containers located throughout the Camping Resort or pick up a plastic bag from the office. Fill up the bag with recyclables, and place the bag at the end of your campsite. If you have any small propane bottles, please set those aside separately for pick up. Helium balloons must also be set aside separately for recycling.

Safety & Security

During your stay at *Hersheypark Camping Resort*, your safety is our primary focus.

- Remember that children are playing and riding bicycles throughout the Camping Resort, please drive at a slow and safe speed of 5 ½ mph.

- Campfires must be kept small and confined to grills or fire rings. Please extinguish all fires before going to bed or leaving your site.
- Fireworks, firecrackers, explosives, or weapons of any kind are not permitted (including sparklers).
- When leaving your campsite, please secure valuable items inside your camper or vehicle.
- Please refrain from riding any motorized or non-motorized vehicle on the patio. Patio is for walking only.
- All bikes, scooters, and skateboards must be parked from 9 PM to 8 AM, no exceptions.
- Only manually powered bicycles, scooters and skateboards are allowed on property. Electric bikes, electric scooters, hoverboards, rollerblades, inline skates and shoes with built in wheels are not permitted.
- Helmets are recommended to be worn.
- Playground hours are 8 AM to dusk.
- Campers are responsible for the safety and discipline of their children and guests.
- Golf carts are not permitted on property unless approved by front office for handicapped accessibility only.
- Four Wheelers are not permitted on the property.
- Please refrain from riding bikes, skateboards or any other non-motorized vehicle down the Pioneer Heights Hill. Any non motorized vehicle/toy must be walked in this area of the Camping Resort.
- Emergency messages will be delivered via the CampersApp.
- Please help us keep our Camping Resort safe. Report any unsafe conditions or accidents to the Registration Office or Security.
- Please supervise children at all times around water areas (Pools, Swatara Creek, Bull Frog Creek).

Medical Emergencies

If emergency medical treatment is needed, Dial 9-1-1.

The Penn State Health Milton S. Hershey Medical Center is the nearest hospital to the Camping Resort, approximately one mile away. Upon exiting the Camping Resort, turn right and follow the signs to Route 322 East, and you will see the main entrance on your right.

Penn State Health Milton S. Hershey Medical Center
500 University Drive,
Hershey, PA 17033

If you are in need of non-emergency treatment, all on-duty lifeguards are trained in basic First Aid.

Emergency Telephone Numbers

Police, Medical, or Fire Emergencies	9-1-1
Security	717-534-8988 (Ask for Security)
PennState Health Milton S. Hershey Medical Center	800-243-1455
Police Assistance (Non-Emergency)	717-534-2202
Poison Control Center	1-800-222-1222

After-hours problems with buildings or facilities	Guest Assistance Phone
---	------------------------

Speed Limit

5 ½ mph. Children at play. Please do not exceed 5 ½ mph at any time.

Swimming Pools

- Open daily Memorial Day - Labor Day (Closed from 2 - 3 PM for cleaning).
- The swimming pools are available for your use only during the hours posted and only when a certified lifeguard is present.
- Children under 14 are not permitted in the pool area unless accompanied by an adult 18 years or older.
- While in the pool area, only appropriate swimwear is permitted. Revealing bathing suits such as thongs; shorts with rivets, snaps, zippers, and metal ornamentation; cutoffs; and jeans are not permitted.
- Pools may be closed due to threatening or inclement weather.
- Persons using the pools must abide by the posted pool rules or they may be asked to leave the pool area.
- Swim diapers are required.
- NO ALCOHOLIC BEVERAGES/ NO SMOKING in swimming area.
- Pets, glass, sharp objects, running, diving, horseplay, breath-holding, mermaid tails, and underwater picture taking are prohibited.
- Hersheypark Camping Resort* routinely conducts lifeguard rescue drills during operational hours.
- Non-swimmers and weak swimmers must be accompanied by an adult who can swim.
- We recommend all guests shower before entering the pool.
- Only waterproof casts are permitted in the pool.
- Pool toys and inflatables are allowed depending on occupancy and at the discretion of the lifeguards.

Theft and Loss

Campers are responsible for securing their personal property, including, but not limited to, their campers and contents, vehicles, tents, or any other personal property. The Camping Resort, its owner, agents, and employees are not responsible or liable for theft or loss of any kind, nor damage caused by acts of God, fires, floods, windstorms, explosions, lightning strikes, accidents, or vandalism. Campers are responsible for maintaining insurance on their campers, vehicles, and personal property.

Trash

Please knot trash bags and recycling bags and place at the end of your site for collections each morning and afternoon. Do not use more than a 20 gallon bag when placing your trash outside for pick up.

Wi-Fi

WiFi is available in most of the Camping Resort. Look for HPCR Guest. No Password Needed.